



Telecare+

Overview

The aim of the Telecare+ service is to provide peace of mind to senior citizens, their carers and relatives when assistance is required at the senior citizen's home. This service thus encourages senior citizens to continue living in their own home and in the community.

What you'll get

Installation of Telecare+ set and pendant.

Eligibility

General eligibility criteria:

- Senior citizens over 60 years of age
- A person under 60 years of age who suffers from a chronic illness
- An applicant must have a fixed GO plc landline

Persons under 60 years of age who suffer from a chronic illness are also eligible for this service.

Documentation required

General documentation:

- Filled application form
- Copy of a valid Pink form issued by the Department of Social Security or a copy of a valid Yellow Card issued by the Department of health proving that applicant is diabetic (if applicable)
- Copy of Identity Card
- Medical report signed by a General Practitioner (if person is under sixty years of age)

How to Apply

Fill in and submit the application [online](#).

Also, fill in and submit the [Telecare agreement](#).

This service is against payment:

- €25 deposit is paid upon installation by technician, which is refundable if the set is returned and service is no longer required; and
- €4 rent every month for the service payable to GO plc

A senior citizen over sixty years of age who does not live with another person under sixty years of age in the same residence is exempt from the payment of €4 monthly rent if he is in receipt of:

- a valid Pink form issued by the Department of Social Security; or
- a valid Yellow Card issued by the Department of Health proving that applicant is diabetic (schedule V or the SLH 145 form)

Suggestions, Recommendations and Complaints

In case of suggestions or complaints kindly click [here](#).