



Social Work

Overview

The aim of the Social Work service is to provide psychological support, guidance and assistance to senior citizens. This service deals with social casework, provides advocacy for clients, facilitates self-help management and develops action plans, performs crisis intervention work, provides assessments for Home Help Service and liaises with the geriatric, general rehabilitation hospitals.

Reports on senior citizens having acute conditions who are residing in residential homes is also part of this service. The Social Work Unit which manages this service, also investigates social cases and deals with them accordingly. This Unit also liaises with the Health Department, the police, Local Councils, parish priests and other community organisations.

What you'll get

Social work intervention and the follow-up of the client to alleviate present and emerging stressful situations. The aim is to empower clients in self-help process to enable them to build a positive attitude.

When necessary, the assistance of specialised professional agencies is sought to tackle emerging situations more effectively.

Eligibility

General eligibility criteria:

- A senior citizen over 60 years of age
- who is living alone and has a high level of dependency; or
- suspected to be suffering from physical, psychological, social or financial abuse; or
- suffering from dementia or other cognitive impairment; or
- living in a state of distress or unhappiness

Documentation required

General documentation:

- Any relevant documents that can contribute to a better plan of action as necessary
- Any medical certificate or a hospital discharge report

How to apply

Fill in and submit the application [online](#).

Suggestions, Recommendations and Complaints

In case of suggestions or complaints kindly click [here](#).