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## Home Help Service

### Overview

The aim of the Home Help Service is to support beneficiaries to keep on living in their community independently and as long as possible. It also aims to provide support for informal carers.

### What you'll get

The Home Help Service offers assistance to older people and persons with special needs in performing light domestic chores and shopping. Once the application is approved, the Home Help supervisor will then contact applicants to schedule a home visit. During this visit, the supervisor will provide detailed information about the service followed by the helper being introduced to the applicant.

### Eligibility

General eligibility criteria:

Valid applications will be considered by the Home Help Allocation Board and if approved, the Board will indicate the number of weekly service hours allocated. The Board's decision is sent by post to all applicants. Each applicant is subject to an assessment by care professionals, to ensure that this service is being provided to those persons who really need it.

- A senior citizen over 65 years of age; or
- A person under 65 years of age holding a valid Special Identity Card issued by the Commission for the Rights of Persons with Disability (CRPD); or
- An applicant who is terminally ill (a medical report should be endorsed by the consultant who is taking care of the applicant)

### Documentation required

General documentation:

- A medical report for every person residing in the home signed by the respective general practitioner. A medical report for terminally ill applicants under the age of 65 should be endorsed by the applicant's consultant
- A person with special needs under 65 years of age must attach a copy of the Special Identity Card
- A copy containing information of any recent medical/surgical interventions is recommended. Where applicable, a copy of the hospital's discharge case summary will be necessary

### How to apply

Fill in and submit the application [online](#).

This service is against a weekly fixed contribution payment:

- A weekly fixed contribution of €2.33 will be deducted from the pension of the beneficiary for a household with one beneficiary
- A weekly fixed contribution of €3.49 will be deducted from the pension of one beneficiary for a household with more than one beneficiary
- Beneficiaries may opt to pay this contribution directly to the Welfare Committee. Service will be provided against proof of payment.

#### **Home Help Subsidised Option**

- Eligible clients may opt to engage the services of a helper of their own choice at a subsidised rate of €5.50 per hour. Service is to be approved by the Home Help Board.

#### **Suggestions, Recommendations and Complaints**

In case of suggestions or complaints kindly click [here](#).