



Domiciliary Caring

Overview

Domiciliary Caring aims to provide a caring service at home. Provided by the CommCare Assessment Unit, this community based service is coordinated by the CommCare team and caters for the client's needs in a personalised and holistic manner, using a case management approach. This is achieved by involving all team members and consulting with other professionals and entities as deemed necessary. Such a service can also be used with other health and social services that are needed in every community. Importantly, each client is assessed by a professional from CommCare so as to ensure that the service is given to those who really need it.

What you'll get

Once a referral is received, this is vetted by professionals who differentiate between simple home-based caring cases and those that are more complex cases requiring a more intensive effort by the team.

Patients with more complex health needs are visited at home and a thorough assessment is carried out. Once their needs are identified, a care plan is devised in collaboration with the patients, their families and informal carers.

A person receiving care from CommCare is reviewed on a regular basis. CommCare retains the authority to decline inappropriate referrals and is responsible in deciding on the delivery of service and the frequency of treatment.

Eligibility

General eligibility criteria:

- Patients who are homebound and therefore are unable to leave their home without assistance; or
- Patients discharged from acute care hospitalisation and who require short or long term care and are unable to attend health centres or peripheral clinics; or
- Patients who require pre-operative preparation; or
- Patients who require treatment which cannot be appropriately administered at health centres or peripheral clinics

Documentation required

General documentation:

- A recent medical discharge letter, also known as case summary; or a recent referral from the patient's general practitioner. The medical referral should include the client's clinical details and medical or surgical history, the required service and frequency, and a list of medications

- A medical report signed by the patient's general practitioner
- A list of necessary consumables or materials in order for the care worker to be able to deliver the requested service

How to apply

Fill in and submit the application [online](#)

Suggestions, Recommendations and Complaints

In case of suggestions or complaints kindly click [here](#).